



Objective

To Provide dedicated System for the Nyati Group to manage the data and address the maintenance issues raised by the residents (owners, tenants) and society managers of all projects of Nyati Group.

Scope

- Backend development with Data and Complaint Management portal for Admin, DGM, Zonal Heads, cross-platform (Android and iOS) Mobile apps for the end customers.
- Data model design & database development
- Scheduler for auto closing of completed complaints
- Instant notifications using FCM

Challenges

- Gathering requirements from various business heads and stake holders
- Offline Sync functionality
- Custom multi project single authentication for mobile app

Benefits

- End to end ticketing system improving customer relations for the client and their engagement
- Dedicated Maintenance Management System
- Tightly controlled system with insightful dashboards to management.

Key features

- User & Unit data Management
- Zones Management
- Projects/ Society Management
- Complaints Management
- Instant Communication
- FAQs & User Manuals
- Bulk Data Import
- Export to Excel
- Role Based Access
- Search & Reports
- Security & Backup

Technology

- NodeJS
- AngularJS
- React Native
- MongoDB
- FCM