



Objective

To Provide a dedicated System to manage the data, address the requests raised by the residents (owners, tenants) and society managers for all projects/Societies of the Real Estate company.

Scope

- Automate Data and Request Management Process.
- Web App for Admin, DGM, Zonal Heads.
- Cross-platform (Android & IOS) Mobile app for the DGM, Zonal Heads, Facility Members, and all end customers.
- Schedulers for auto-closing of completed Requests

Challenges

- Integrating Various Dashboards & Graphs
- Rich Content on mobile
- Offline Sync functionality on Network Unavailability
- Single Mobile App for All roles
- Custom multi-project single authentication for mobile app
- User-Friendly Quick App

Benefits

- Dedicated Request Management System
- Huge Impact on Day to Day Business Productivity
- Reduced Request Turn around Times
- Organized Data for Trend Analytics
- Cross-platform Mobile App Development
- Latest Full Stack technologies like ReactNative, NodeJs
- Dedicated Filters and Quick Navigation Boards

Key features

- User & Unit data Management
- Zones Management
- Projects/ Society Management
- Requests Management
- Instant Communication
- Mobile Ready
- Marketing Brochures
- FAQs & User Manuals
- Bulk Data Import
- Export to Excel
- Role-Based Access
- Search & Reports
- Security & Backup
- Dedicated Dashboards & Graphs
- Priorities Assignments
- Instant notifications using FCM
- Notes for Internal users
- Various Data Filters for Mobile
- User Level Request Watchlists
- Strong Set of Searches & Reports
- Escalations of the Requests

Technology

- NodeJS, AngularJS, React Native, MongoDB, FCM